

EXHIBIT 5

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Answers to FAQs x

← → ↻ ⌂ ☆ http://support.vzw.com/dc/faqs/Features%20and%20Optional%20Services/family_locator.html

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▼ **Features and Optional Services**

Features and Optional Services

- # Features
- 3-Way Calling
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- Caller ID & Caller ID Blocking
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- Equipment Protection
- **Family Locator**
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 - Using Family Locator
 - Changes from Chaperone to Family Locator
- Friends & Family®
- Group Communication

Questions & Answers

▼ **What is Family Locator?**

Family Locator, formerly known as Chaperone, provides a convenient and valuable service to help you securely determine the location of your family members' cell phones from the Family Locator website or the Family Locator Mobile Web Site on your cell phone (<http://fl.vzw.com> accessed from your VZW Today > My Verizon > My Services > Family Locator or Settings & Tools menu > My Account > My Services > Family Locator). Your Family Member's location information will be displayed as an approximate address and on a detailed map.

Family Locator features Arrival & Departure update capabilities which work based off of Locations which you define such as school, home or work. When the Family Member carrying the Family Locator Family Member phone arrives at or leaves a Location, you can be notified via Text Message or Email. In addition, you can also elect to receive Scheduled Updates at specific dates and times.

- ⊕ What can Family Locator do?
- ⊕ What calling plans are required to use Family Locator?
- ⊕ How much does Family Locator cost?
- ⊕ Who can I locate with Family Locator?

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